

Noel D. Walter
4588 Lilac Place
Murrells Inlet, South Carolina 29576
Cell: (843) 685-2508

NDW ASSOCIATES – Murrells Inlet, South Carolina

Quality and Environmental Management System Auditing, Consulting and Training.
Sole Proprietor - (2/99 to present)

Management System Professional, specializing in the development and implementation of Quality and Environmental Management Systems that truly add value to the organization. Registered Lead Assessor, responsible for verifying organizations' conformance to international standards including IATF16949, ISO 9001, and ISO14001 for two of the largest Certification Bodies in the world. Certified Quality Auditor and Senior Member of the American Society of Quality. Past participating Member of the US Technical Advisory Group TC176, i.e. the US voice on international standards development. Assisted numerous companies in various industries in the achievement of international standards recognition. Primarily focused in the Automotive industry, but likewise in the Aerospace, Cosmetic, Metal Working, Packaging, Paper, and Plastics industries. Also, provided QMS and EMS training and consulting services as a subcontractor for various consulting and training organizations.

LATEX FOAM PRODUCTS – Ansonia, Connecticut

Largest supplier of latex foam products in North America for the automotive, bedding and cosmetic industries, going from a 10 million \$/year company to over a 40 million \$/year company in four years.

Vice President of Quality (11/96 – 2/99)

- Responsible for developing and implementing a Quality Management System, (QMS), thought-out the entire organization from the ground up.
- Established key quality reporting indicators to track the effectiveness of the QMS
- Developed product and process documentation according to the AIAG APQP guidelines for each product line and managed the installation of the measurement system.
- Statistically derived control charts were incorporated for critical process and product checks.
- An internal quality auditing system was implemented to verify the ongoing effectiveness of the system.
- Quarterly Strategic Business Unit meetings were established to monitor progress and identify opportunities for improvement.
- This resulted in:
 - o A 50% reduction in customer complaints in just 18 months.
 - o \$200,000 in savings from customer returns and credits as of year end 1996
 - o An 80% reduction in rejects from one of our major suppliers
 - o A 30% improvement in yield of one of the product lines

LLOYD'S REGISTRAR OF QUALITY ASSURANCE, "LRQA" – Houston, Texas

Lead Assessor/Trainer (1/96 – 11/96)

Responsible for developing and presenting training materials, also conducted registration audits.

- Prepared and presented for the first time, LRQA's QS9000 Lead and Internal Auditor Training courses.

- Passed the Automotive Industry Action Groups, (AIAG) exam to be qualified as a QS900 Lead Assessor the first time through.

STAT-A-MATRIX/THE SAM GROUP – Edison, New Jersey

One of the largest quality consulting and training organizations in the United States. Over 15 million \$/year in sales.

Executive Management Consultant (1/93 – 12/95)

Responsible for managing the implementation of Quality Systems to meet the requirements of the ISO 9000 Standards.

- Hired as one of the first full time “Executive Management Consultants”
- Taught their Lead Assessor and Internal Auditor training courses numerous times.
- Managed Senior Management consultants during the process
- Assisted numerous companies in the US, Canada and Mexico through the registration process the first time through, i.e. Eaton Corp., PPG, TRW, US Steel, just to name a few.
- Two companies received zero noncompliances in their final registration audits.
- Rated as the number one consultant in 1993, billed over 200 days.

VAN LEER PACKAGING WORLDWIDE – Norwalk, Connecticut

(Keyes Fiber Company) Manufacturer of molded fiber products including Chinet paper plates, McDonald’s four coup carriers and the first ever ovenable/microwavable products. Over a 250 million \$/year company

Corporate Quality Systems Manager (5/86-12/92)

Responsible for the implementation of a Total Quality Management System throughout seven US manufacturing and engineering facilities.

- Evaluated and developed existing Quality systems, established a “cost of quality” indicator.
- Developed an Internal Auditor training program. Trained and facilitated high employee involvement teams throughout the organization.
- Significant exposure to the requirements of the Malcolm Baldrige Award along with various other MIL-STDS and industry specific quality standards.
 - o Reduction in the Cost of Quality resulted in a \$2 million dollar annual savings.
 - o Facilitated the first ISO 9002 registrations in the States of Alabama and Maine
 - o Assisted the Washington State facility to be registered with zero noncompliances.
 - o Helped to establish Chine paper plates as the “quality leader” in disposable tableware.
 - o Assisted in a 50% reduction in rejects on the ovenable/microwaveable products.
 - o As a result of our select supplier program we were able to significantly increase our use of secondary fibers thus reducing our raw material costs by over 50%.

TRW BEARINGS DIVISION – Jamestown, New York

Manufacturer of precision aircraft, automotive and commercial bearings. Over \$3 billion in sales.

SPC Program Manager (1/83 – 5/86)

Responsible for the installation of a Statistical Process Control System.

- Including process capability studies, electronic data analysis, electronic gauging and instrumentation, tracking systems and internal and external SPC communications.
- Also responsible for developing and administering all relevant SPC training materials

- Ongoing involvement with various automotive and defense contractors quality programs.
- Achieved Pratt and Whitney's "select supplier status" through our SPC efforts.
- Viewed as the benchmark for SPC implementation by other TRW facilities.
- Selected to present our program at the "Quality of Work" conference in Chicago, 1985.
- Established the largest SPC electronic data network within the TRW Corporation at that time.
- Met the SPC requirements of the Ford Q101 Quality Program.

Manufacturing Supervisor (1/81 – 1/83)

Supervised 30 employees in precision grinding operations. This involved all aspects of manufacturing supervision including maintaining shop load performance, quality, labor relations and maintenance scheduling.

TEXAS INSTRUMENTS – Dallas, Texas

Defense equipment contractor, manufactured and assembled missiles, bombs and radar systems for government contracts.

Senior Manufacturing Engineer (8/78 – 12/80)

Responsibilities included budgeting and forecasting a \$5 million metal detecting radar system.

- Assigned and distributed shop load hours for sub-assembly manufacturing
- Included was liaison work with design engineering on both manufacturing and assembly programs.
- Supervised engineering assistants and clerical staff. Frequently interacted with government quality personnel with regards to MIL-STDS.
- All contracts were fulfilled on time and within budget.
- Held security clearance.

HARTFORD COUNTY BOARD OF EDUCATION – BelAir, Maryland

High School Teacher (8/76 – 7/78)

Education/Qualifications

- **B.S. State University of New York at Buffalo 1976. Major: Industrial Arts Education**
- **State University of New York at Fredonia, Major: Business Administration 50% complete**
- **14th Lead Assessor to be registered by the Registration Accreditation Board in the United States**
- **Registered as a Lead Assessor with the Internal Register of Certified Auditors in the UK.**
- **Past member of the US Technical Advisory Group, Technical Committee 176, (US Voice on International Standards Development)**
- **Senior Member of the American Society for Quality**
- **Registered IATF 16949 Lead Assessor with the International Automotive Task Force.**