Course Syllabus

IATF 16949:2016 Automotive Series (32-40hrs)

The ISO 9001 and ISO 19011 portions of this course are recognized Exemplar Global Certified courses. Our classes are interchangeable to allow for simple adoption of various international standards and sector-specific requirements. Each course day, as well as individual module, can be offered ala carte or customized for use internally within your organization. Additional charges may apply. Each 8-hour class is worth 0.8 CEUs.

ISO 9001 Auditor - EXEMPLAR GLOBAL CERTIFIED (24hrs)

Day 1 – Champion

8:00am - 9:30am	Module 1 – Introduction & gathering of expectations
9:45am - 11:00am	Module 2 – Pre-course self-assessment
11:15am – noon	Module 3 – Why are systems important?
Noon – 1:00pm	Lunch break
1:00pm – 1:45pm	Module 4 – History of the ISO 9000 family of standards
2:00pm – 3:15pm	Module 5 – 7 Management Principles
3:30pm – 5:00pm	Module 6 – Highlights of ISO 9000, ISO 9004 & ISO 19011

Day 2 – Champion > Process Owner & Auditor

8:00am - 9:30am	Module 7 – ISO 9001:2015 clause 1-4
9:45am - 11:00am	Module 8 – Exercise: Audit scenarios for clause 4
11:15am – noon	Module 9 – ISO 9001:2015 clause 5-6
Noon – 1:00pm	Lunch break
1:00pm – 1:45pm	Module 10 – Exercise: Audit scenarios for clause 5 & 6
2:00pm – 3:15pm	Module 11 – ISO 9001:2015 clause 7
3:30pm – 5:00pm	Module 12 – Exercise: Audit scenarios for clause 7

Day 3 – Champion > Process Owner & Auditor > Auditor II

8:00am - 9:30am	Module 13 – ISO 9001:2015 clause 8 (part I)
9:45am - 11:00am	Module 14 – Exercise: Audit scenarios for clause 8 (part I)
11:15am – noon	Module 15 – ISO 9001:2015 clause 8 (part II)
Noon – 1:00pm	Lunch break
1:00pm – 1:45pm	Module 16 – Exercise: Audit scenarios for clause 8 (part II)
2:00pm – 3:15pm	Module 17 – ISO 9001:2015 clause 9-10
3:30pm – 5:00pm	Module 18 - Exercise: Audit scenarios for clause 9 & 10

- ☑ Post-course self-assessment
- ☑ Final exam
- ☑ Course feedback

+IATF 16949 Automotive QMS Add-Ons (8hrs)

Day 4 – ISO 9001 Auditor II > IATF 16949 Auditor

8:00am - 9:30am	Module 1 – Pre-course self-assessment & IATF 16949:2016 clause 1-7
9:45am - 11:00am	Module 2 – IATF 16949:2016 clause 8 (part I)
11:15am – noon	Module 3 – IATF 16949:2016 clause 8 (part II)
Noon – 1:00pm	Lunch break
1:00pm – 1:45pm	Module 4 – IATF 16949:2016 clause 9-10
2:00pm – 3:15pm	Module 5 – OEM Customer-specific requirements
3:30pm – 5:00pm	Module 6 – IATF SI, FAQs & Rules 5

☑ Post-course self-assessment
☑ Final exam
☑ Course feedback

Note: Successful completion of ISO 9001 Auditor (24hrs) is a required prerequisite. There is an optional upgrade to Lead Auditor available for this course (8hrs). The IATF 16949 portion of our courses are not within the scope of Exemplar Global Certification and remain the exclusive rights of IATF.

+UPGRADE TO LEAD AUDITOR

ISO 19011 Auditing & Audit Program Management - EXEMPLAR GLOBAL CERTIFIED (8hrs)

Day 5 – Champion > Process Owner & Auditor > Auditor II > Lead Auditor

8:00am - 9:30am	Module 1 – Pre-course self-assessment & Overview of ISO 19011:2018
9:45am - 11:00am	Module 2 – ISO 19011:2018 clause 5 Managing an audit program
11:15am – noon	Module 3 – ISO 19011:2018 clause 6 Conducting an audit
Noon – 1:00pm	Lunch break
1:00pm – 1:45pm	Module 4 – ISO 19011:2018 clause 7 Competence & evaluation of auditors
2:00pm – 3:15pm	Module 5 – Annex A Guidance for auditors planning & conducting audits
3:30pm – 5:00pm	Module 6 – Auditing pitfalls & best practices

☑ Post-course self-assessment
☑ Final exam
☑ Course feedback